

Hazelwells  
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# Client Money Protection (CMP) Policy 2019

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Effective  
01 April 2019

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## Client Money Protection (CMP) Insurance

CMP is an insurance product for letting agents. CMP protects the rental money that a tenant pays to their letting agent to pass onto a landlord. Few landlords or tenants are aware of recent changes to CMP and how it can safeguard rental money against attempts to use client funds fraudulently.

With more than a decade of experience in the lettings industry, we handle client money in a professional and diligent manner, operating separate client accounts for both our registered tenancy deposits and rents collected on behalf of our landlord clients.

As a Full Member of The Property Ombudsman (TPO) we commit to TPO Codes of Practice. You can therefore rest assured that our services are covered by professional indemnity insurance alongside a comprehensive client money protection insurance policy.

